

How to order

Standard Orders

We are here to help or guide you to select a fabric, a colour or a finish based on your existing scheme. Our Melbourne showroom is open by appointment if you wish to view the items or the range of fabrics available.

All orders can be made by phone or email. We will provide a formal quotation to confirm pricing, item quantity and delivery details.

Upon acceptance of the quotation, an invoice will be sent out and a 50% deposit will be required to confirm your order. Work will commence once the deposit is paid. The balance will be required prior to delivery.

Lead-time is generally 10-12 weeks from payment of deposit.

Bespoke / Custom Orders

Custom sizes, finishes and a variety of fabrics or leathers can be applied to many of our existing products. If you have any questions in this regard or would like to discuss commissioning a bespoke piece, please contact us to discuss the options and feasibility of your project. Lead-time may be extended depending on the project.

For the Trade

Our products are suitable for commercial areas, hotels and restaurants. We work closely with Interior Designers, Architects and Builders to offer custom design services. If you have a project that requires larger quantities, customisation or exclusive designs please contact anne@anacastudio.com.au to discuss.

Any fabrics or leathers can be specified.

If you have any other questions about our products or would like to enquire about pricing, please contact us by phone or email. We will be happy to discuss your project in detail and provide all the information you need.

Delivery

Delivery is offered Australia-wide.

Small orders or items will generally be transported by a courier and larger or custom orders may require a furniture transporter. The cost will be calculated according to the scale of your order and the destination. In order to provide you with the best delivery price, we ask that you provide the delivery address and any access issues (stairs, narrow hallways etc.) at the time of quotation. A signature will be required when the delivery is made.